





# 2012 City of Aliso Viejo


## Snow Fest FAQs

 **When is Snow Fest this year?**  
Snow Fest will be held on Saturday, January 28 from 10:00 a.m. to 3:00 p.m. at Grand Park adjacent to the Aliso Viejo Town Center.


 **When can Aliso Viejo residents register for Snow Fest?**  
There is a priority registration for AV residents on Saturday, January 7 from 1:00 –5:00 p.m. in the Council Chambers of AV City Hall, 12 Journey. Priority registration will continue on Monday, January 9 and Tuesday, January 10 from 7:30 a.m. to 6:30 p.m. at the AV City Hall, **if space is still available.**


 **When is open registration for non-AV residents?**  
Open registration for non-AV residents will begin on Wed. Jan. 11, from 8:00 a.m. to 6:30 p.m., **if space is still available.** Please check the Snow Fest "hotline" at 425-2537 for updated event information after Jan. 7.


 **Can I register my neighbor's family/my relatives/my children's group?**  
A child's own parent or guardian **must** complete the registration/liability form as it is a legal document; however, you can bring in the completed forms & make the payment for them. Sorry, but due to liability issues, there will be **no** group sales available.

 **How much are the tickets?**  
We will be selling wristbands instead of tickets. Wristbands are \$5.00 per person to participate in snow areas. All children & adults going into the snow areas must have a wristband indicating the \$5.00 payment. Payment can be made with cash or check. Sorry, we are unable to accept credit or debit cards.

 **Can I buy wristbands on the day of the event?**  
Snow Fest is a pre-paid event so unfortunately **no** wristbands will be sold on event day.

 **When are the session times?**  
Each session will be 1 hour and 15 minutes in length, with 30 minutes in between sessions I & II and 15 between sessions II & III to fix the runs.  
Session I: 10:00 –11:15 a.m.  
Session II: 11:45a.m. –1:00 p.m.  
Session III: 1:15-2:30 p.m.

 **Which activities would be appropriate for my child's age/abilities?**  
"Grand Mountain" is a steeper, longer & wider incline built for older children, teens, and adults to ride alone or in tandem. "Bunny Hill" is a shorter & narrower incline built for children 5 and over to slide alone and for adults riding with their children. "Snow Man Park" is an enclosed snow field for children under age 5 for snow play & exploration.

 **What happens if it is raining on that day?**  
There are no refunds; however, if the event is cancelled due to the weather, our alternate date is Saturday, Feb. 11, and if it rains on that date, the event will be held on Saturday, Feb. 25.

**FOR MORE INFORMATION, PLEASE CALL 949-425-2537  
OR VISIT [WWW.CITYOFALISOVIEJO.COM](http://WWW.CITYOFALISOVIEJO.COM)**